

From: [REDACTED]
Sent: Friday, January 06, 2017 1:01 PM
To: Inspection Panel <ipanel@worldbank.org>; Birgit Kuba <bkuba@worldbank.org>; Rupes Kumar Dalai <rdalai@worldbank.org>; Dilek Barlas <dbarlas@worldbank.org>
Subject: Request for Inspection

World Bank

Executive Secretary, The Inspection Panel
1818 H Street NW, MSN 10-1007
Washington, DC 20433
United States of America

Request for Inspection

1. We [REDACTED] and [REDACTED] live in the area known as City of Novi Pazar, Republic of Serbia, Europe. Our addresses are attached below.
2. We have suffered, or are likely to suffer, harm as a result of the World Bank's failures or omissions in the World Bank Project ID 152018, Status: Active, Team Leaders of the P152018: Vasquez Suarez, Claudia Ines, Olivera Jordanovic. Total Project Cost is US\$ 300.00 million, Starting Date: October 3, 2014, located in Serbia, Europe, part of the project is located in the gaza of the river Raska, City of Novi Pazar, Southern Serbia.
3. This letter is to report an illegal action of taking over our private properties by Novi Pazar City Management (Republic of Serbia), failing to follow many Low Acts of Republic of Serbia, and acting by force and behind the corrupted system. The World Bank financial support in this case is not used to pay a fair value of the land property to the owners, however, the same property in questions is acquired by force without any financial compensation. World Bank money goes into the pockets of local authority leaders of the Novi Pazar City, more precisely local criminals who are in power in Novi Pazar and not to the citizens who have properties near the gaza of the river Raska they violently take away. This is a disgrace and great and great debacle for the World Bank. Many honest people have experienced that their properties be plundered without compensation. The local City Council of Novi Pazar, following Low Acts of Republic of Serbia,

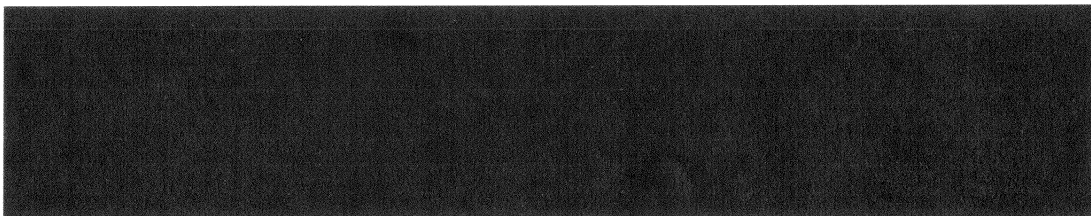
should've proceed in the following manner: vote and make a decision to expropriate the property, and after public hearing and notifications sent to the property owners, pay a fair market value of the land properties, and then start with construction work. However, they chose to start a construction activities, without any notice and by force, instead.

5. We have complained to World Bank staff on the following occasions at the end of October 2016 and beginig of November 2016 at first to the Inspection Panel and after that the case has taken by GRS. We believe that the response which we received from GRS is not satisfactory as it does not answer or solve our problems for the following reasons: The Report of Grievance Redress Service (GRS) based on our complaint is biased, inaccurate, and based on the information given by the City of Novi Pazar, the Ministry of Agriculture of Serbia and we beleive by Serbian citizens who works for World Bank. It is unilateral interpretation in favor of the City of Novi Pazar on our damage. The construction work are continued without paying forcibly confiscated property, World Bank money went into the pockets of local authority leaders of the Novi Pazar City. We were deprived of our assets and nothing we have not been paid.

6. We request the Inspection Panel recommend to the World Bank's Executive Directors that an investigation of these matters be carried out.

In Novi Pazar City, 6. 1. 2016

Sincerely,

A large black rectangular redaction box covering the signature area.

In attachment: signatures

THE WORLD BANK

FOR INSPECTION PANEL

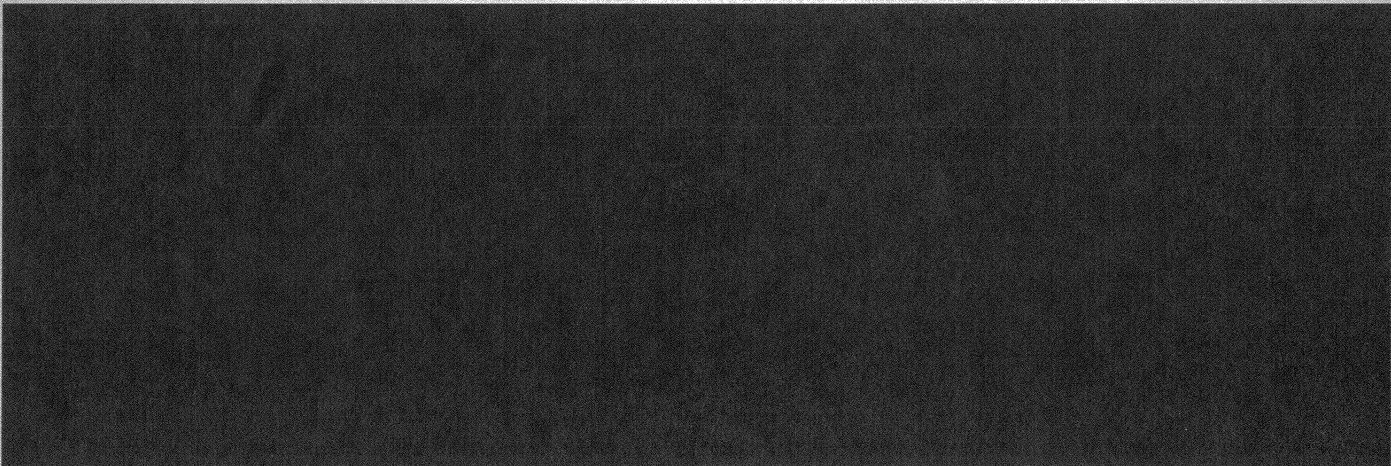
THIS IS OFFICAL REQUEST

FOR INSPECTION SITUATION

IN GASA OF RIVER RASUM,

NOVI PAZAR CITY, PROJECT

ID P152018



SIGNATURE

SIGNATURE