

Asian Development Bank (ADB), Accountability Mechanism, Complaint Form
(Add rows or pages, if needed)

A. Choice of function - problem solving or compliance review (Choose one below)

- ☐ **Special Project Facilitator** for problem solving (Assists people who are directly and materially harmed by specific problems caused, or is likely to be caused, by ADB-assisted projects through informal, flexible, and consensus-based methods with the consent and participation of all parties concerned)
- ☒ **Compliance Review Panel** for compliance review (Investigates alleged noncompliance by ADB with its operational policies and procedures in any ADB-assisted project in the course of the formulation, processing, or implementation of the project that directly, materially, and adversely affects, or is likely to affect, local people, as well as monitors the implementation of remedial action relates to the harm or likely harm caused by noncompliance)

B. Confidentiality

Do you want your identities to be kept confidential? ☐ Yes ☒ No

C. Complainants (Anonymous complaints will not be accepted. There must be at least two project-affected complainants.)

Name and designation (Mr., Ms., Mrs.)	Signature	Position/ Organization (If any)	Mailing Address	Telephone number (landline/mobile)	E-mail address
1. [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
2. [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
3. [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
4. [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
5. [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
6. [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

7.	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]		
8.	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]		
9.	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]		
10.	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]		
11.	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	
12.	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	
13.	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]		
14.	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]		
15.	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]		
16.	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]		
17.	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	
18.	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	

Authorized Representative or Assistant (if any). (Information regarding the representatives, or persons assisting complainants in filing the complaint, will be disclosed, except when they are also complainants and they request confidentiality.)

Complainant represented	Name and designation (Mr., Ms., Mrs.)	Signature	Position/ Organization (If any)	Mailing Address	Telephone number (landline/mobile)	E-mail address

D. Project

Name	Rustavi-Tbilisi Highway
Location	0114.Tbilisi,Marneuli street
Brief description	Offered compensation is not responding to property, Actually we will be without our house, our home.

E. Complaint:

What direct and material harm has the ADB-assisted project caused, or will likely cause, to the complainants?

We already tried, but without any result

Have the complainants made prior efforts to solve the problem(s) and issue(s) with the ADB operations department including Resident Mission concerned?

☒ **Yes.** If YES, please provide the following: when, how, by whom, and with whom the efforts were made. Please describe any response the complainants may have received from or any actions taken by ADB. With their offered amount, we can't buy live times

Cheaper real estate to live inside. We can not buy the new home

☐ **No**

F. Optional Information

1. What is the complainants' desired outcome or remedy for the complaint? Quiet real and normal compensation in the same district to buy the new real, the new house.

2. Anything else you would like to add? As ADB, as well Georgian law of justice about expropriation is considering us, complainants conditions to make better and not in any case denied. Please take into consideration our requests as well.

Name of the person who completed this form: _____

Signature: 

Date: _____

Please send the complaint, by mail, fax, e-mail, or hand delivery, or through any ADB Resident Mission, to the following:

Complaint Receiving Officer (CRO), Accountability Mechanism
ADB Headquarters, 6 ADB Avenue, Mandaluyong City 1550, Philippines,
Telephone number: +63-2-6324444 local 70309, Fax: +63-2-6362086,
E-mail: amcro@adb.org

Location	0114.Tbilisi,Marneuli street
Brief description	Offered compensation is not responding to property, Actually we will be without our house, our home.

E. Complaint:

What direct and material harm has the ADB-assisted project caused, or will likely cause, to the complainants?
 We already tried, but without any result

Have the complainants made prior efforts to solve the problem(s) and issue(s) with the ADB operations department including Resident Mission concerned?
☒ **Yes.** If YES, please provide the following: when, how, by whom, and with whom the efforts were made. Please describe any response the complainants may have received from or any actions taken by ADB. With their offered amount, we cannot buy live times
 Cheaper real estate to live inside. We cannot buy the new home
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Name of the person who completed this form: _____

Signature: _____

Date: 14.09.2018.

Please send the complaint, by mail, fax, e-mail, or hand delivery, or through any ADB Resident Mission, to the following:

Complaint Receiving Officer (CRO), Accountability Mechanism
 ADB Headquarters, 6 ADB Avenue, Mandaluyong City 1550, Philippines,
 Telephone number: +63-2-6324444 local 70309, Fax: +63-2-6362086,
 E-mail: amcro@adb.org

To: Bank of Asia

From: [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Statement

As you are notified – there is construction of Tbilisi-Rustavi highway in progress which has been conducted by the Municipal Development Fund of Georgia and financed by Bank of Asia. According to the current project of Highway, our property (houses) on Marneuli street are in the area of planned construction works and we have been offered a compensation in order to leave our houses, compensation that is below any price standard available for current location at given time. To be more specific we have been offered 40 GEL per square meter of the land and 649 GEL (which according to current exchange rate equals to 264 USD) for living space (housing).

According to current situation on the real estate market – price for 1 square meter of land in the same Fonichala District (near Marneuli street) costs minimum 40 USD and living space minimum 600 USD.

Also we have to underline that some of the houses are shared between few families, having there a permanent living space together with the children and elder people. So considering all above mentioned compensation offered at this stage is not even the mere of what is needed in order to obtain proper housing, not to leave our families homeless.

We request your esteemed enterprise to pay attention to this issue, allocate designated committee which will take a closer look at our situation and manage to find a solution acceptable for both parties, either issue for us a proper compensation (according to market prices) which will enable us to buy new housing or provide us with the different living space in accordance to the square of the land/house we possess at given moment.

Please pay your attention to the problem given above as otherwise we will be forced to take other measures, involve political parties, make large scale demonstrations and refuse to leave our property as we cannot leave our family homeless.

Sincerely

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]