

Updated: 05.02.2019

European Bank for Reconstruction and Development  
Project Complaint Mechanism

Request number: 2017/10  
Project name: CMI Offshore  
Project number: 47096  
Country: Regional

Step	Date	Remarks
1. Complaint 2017/10 received by the PCM Officer.	19 October 2017	Complaint is received by email.
2. Complaint 2017/10 is registered according to PCM RPs 11-13. Relevant parties are informed.	20 October 2017	
3. PCM Expert Susan Wildau is appointed as Eligibility Assessment Expert for the Complaint. Her assignment will start upon receipt of Management Response to the Complaint.	1 November 2017	
4. Extension of Eligibility Assessment Expert's assignment to 7 February 2018.	19 January 2018	
5. Eligibility Assessment Report is sent to the relevant parties, the President and the Board of Directors pursuant to PCM RP 33.	9 February 2018	
6. Eligibility Assessment Report is publicly released and posted on the PCM website pursuant to PCM RP 33 (a).	16 February 2018	
7. PCM Expert Owen McIntyre is assigned as Compliance Review Expert for the Complaint.	1 March 2018	
8. Extension of Compliance Review Expert's assignment to 30 June 2018.	30 May 2018	
9. Draft Compliance Review report is being consulted with parties.	31 July 2018	

10. Compliance Review report is sent to the Bank Management to prepare a Management Action Plan.	20 September 2018	
11. Draft Compliance Review report and Management Action Plan are sent to the Complainant for comments.	2 November 2018	
12. Compliance Review Report and Management Action Plan (MAP) are publicly released and posted on the PCM website pursuant to PCM RP 46.	5 February 2019	