OSPF has deleted all names and information in this complaint letter at the complainants request to keep their identities confidential.

Kingdom of Cambodia Nation Religion King

Requesting Letter

We are people living along the Railway in	, Phnom Penh.
To	o
-Facilitator of OSPF -ADB Cambodia Resident Mission	

Subject: requesting to resolve compensation for our houses affected by the Railway.

-Representative of IRC

Reasons: the rehabilitation of the railway in Phnom Penh caused impacts to our houses located along the railway within the corridor of impact 3.5 m from the rail center line. We would like to confirm that our houses have two stories (ground floor and first floor). IRC only paid us compensation for a story house that is not consistent with the ADB policy. We would like to request additional compensation for cutting the partial affected structures as insufficient compensation. For affected houses that remaining space is too small for living, we would like to move to new relocation site (closed to school, hospital, water, electricity, market, and access roads...) by requesting appropriate compensation and a plot (7m x 15m).

Phnom Penh on 30 December 2012

No.	Name	Sex	Age/year	Village	Street	Thumb print
1						•
2						
<mark>3</mark>						
<mark>4</mark>						
<mark>5</mark>						
<mark>6</mark>						
<mark>7</mark>						
<mark>8</mark>						
9						
<mark>10</mark>						
<mark>11</mark>						
<mark>12</mark>						
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<mark>16</mark>						
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<mark>18</mark>						
<mark>19</mark>						

Nation Religion King
<u>Letter of Request</u>
I,, female,, reside in, Phnom Penh. I have a DMS number.
Due to the railway rehabilitation in Phnom Penh, under the assistance of the Asian Development Bank (ADB), my house is almost entirely affected. Consequently, I cannot continue to live in the house as the remaining space is too small for the whole family which comprises of many members.
Please note that the house I own is a two-storey house; though, I only received compensation for one-storey house from IRC, which means that it is not in line with ADB policy.
I agree to move to the new location and I request proper compensation and a plot of land (7 x 15 meters) in a location which is situated in the town area and which is accessible to school, hospital, road, market, water and electricity.
Phnom Penh, 30 December 2012
(Thumbprint)
Mobile number:

Letter of Request

l,	, female,	<mark>,</mark> reside in	<mark>,</mark> Phnom Penh. My DMS
number is	·		
Due to th	e railwav rehab	vilitation in Phnom Pe	nh, under the assistance of the Asiar
	•		ost entirely affected. Consequently,
•	,	,	aaining space is too small for the whole
family whi	ich comprises o	f many members.	
	ation for one-sto		storey house; though, I only received which means that it is not in line with
I agree to	move to the ne	ew location and I requ	est proper compensation and a plot of
Ü		·	uated close to town area and which is
accessible	e to school, hos	pital, road, market, wa	ater and electricity.
			Phnom Penh, 30 December 2012
			Fillioni Felli, 30 December 2012
			(Thumbprint)

Kingdom of Cambodia

Nation Religion King

I, <mark>,</mark> mal	e,, reside	n	, Phnom	Penh.
rehabilitation i		n, my house	is almost entirely	Due to the railway affected as the IRC
principle and remaining size	I have cut the and many far	affected part mily members	of my house. The	ordance with the IRC ough, given the smal approper compensation annot continue to live in
land (7 x 15 m		ntion situated i		pensation and a plot o accessible to school
			Phnom P	enh, 03 January 2013
				(Thumbprint
Phone number	rs:			

I,, male, years old, reside in, Phnom Penh.
My house is situated along the railway in Due to the railway rehabilitation by the royal government, under the ADB assistance, my house is severely affected.
Please note that I once received the compensation in accordance with the IRC principle and I have cut the affected part of my house. Though, given the small remaining size and many family members, I agree to move to the new location and I request proper compensation which is enough for me to rebuild another house and a plot of land (7 x 15 meters) in a location situated in an area which is accessible to school, hospital, market, water and electricity, roadetc.
Phnom Penh, 03 January 2013
(Thumbprint)

Kingdom of Cambodia

Nation Religion King

l,	, female,	years	old, reside in _		,
Phnom Penh.					
My house is sit	uated along the	railway in		Due to the	e railway
	Phnom Penh, reters each from the	•	-	affected as	the IRC
principle and I l remaining size	nt I once received have cut the affect and many family C, which is not in	ected part of members,	of my house. The on top of the in	nough, given t mproper comp	he small ensation
land (7 x 15 me	to the new location ters) in a location and electricityeto	n situated in		•	•
			Phnom	Penh, 03 Janu	ary 2013
				(Thu	ımbprint)
Phone numbers:					

Kingdom of Cambodia

Nation Religion King

l,	<mark>,</mark> male,	years old, res	ide in	, Phr	nom Penh.
rehabilitation	in Phnom Pe	ng the railway enh, my house rom the central li	is almost entire		•
principle and remaining size	I I have cut the cut the second transfer of the second many	eceived the conne affected part family members not in line with the	of my house. T	hough, given improper com	the small
land (7 x 15		location and I re ocation situated i tyetc.		•	•
			Phnom	Penh, 03 Jar	uary 2013
				(TI	numbprint)
Phone numbe	er:			_	

I,, male, years old,	reside in		, Phnom Penh.
My house is situated along the rail rehabilitation in Phnom Penh, m requires 3.50 meters each from the	y house is a		
Please note that I once received principle and I have cut the affer remaining size and many family made by the IRC, which is not in little house.	cted part of n	ny house. Thoug top of the impr	gh, given the small oper compensation
I agree to move to the new location land (7 x 15 meters) in a location hospital, water and electricityetc.	situated in an		·
		Phnom Pen	nh, 03 January 2013
			(Thumbprint)
Phone number:		_	

I,, female, years old, reside in
Phnom Penh.
My house is situated along the railway in Due to the railway rehabilitation in Phnom Penh, my house is almost entirely affected as the IRC requires 3.50 meters each from the central line.
Please note that I once received the compensation in accordance with the IRC principle and I have cut the affected part of my house. Though, given the small remaining size and many family members, on top of the improper compensation made by the IRC, which is not in line with the ADB policy, I cannot continue to live in the house.
I agree to move to the new location and I request proper compensation and a plot of land (7 x 15 meters) in a location situated in an area which is accessible to school hospital, water and electricityetc.
Phnom Penh, 03 January 2013
(Thumbprint
Phone number:

l,	_,year-old	<mark>,</mark> reside in	, Phnom
Penh.			
My house is	situated along the ra	ailway in	Due to the railway
rehabilitation	in Phnom Penh, m	ny house is almos	st entirely affected as the IRC
requires 3.50	meters each from the	e central line.	
principle and remaining size	I have cut the affe ze and many family	cted part of my h	on in accordance with the IRC louse. Though, given the small of the improper compensation olicy, I cannot continue to live in
land (7 x 15		on situated in an	oper compensation and a plot of area of good security which is
			Phnom Penh, 03 January 2013
			(Thumbprint)
Phone numb	er:		

I,, male,, reside in,
Phnom Penh. I live along the railway track and my DMS number is
Due to the railway rehabilitation, my house is entirely affected. Consequently, given the fact that I have already cut the affected part of my house, I cannot continue to live in the house as the remaining space is too small for the whole family which comprises of many members.
Please note that the compensation provided by the IRC is not proper according to the
ADB policy since I own a two-storey house.
I agree to move to the new location and I request proper compensation and a plot of land (7 x 15 meters) in a location which is situated close to town area and which is accessible to school, hospital, marketetc.
Phnom Penh, 30 December 2012
(Thumbprint)
Phone number:

Letter of Request

Ι,,	male,,	reside in		
Phnom Penh. I live	along the rails	way track and r	my DMS number is .	
- 3.5 meters. Cons	sequently, I ca	annot continue	to live in the house h comprises of man	as the remaining
Please note that	I own a two	-storey house	and (7 x 15 meters); though, the IRC anot cut the affected	only offered the
I agree to move to the ADB policy.	the new location	on when I rece	ive proper compens	ation according to
			Phnom Penh, 3	0 December 2012
				(Thumbprint)
Phone number:				

I,, female,, reside in, Phnom
Penh. My DMS number is
Due to the railway rehabilitation in Phnom Penh, under the assistance of the Asiar Development Bank (ADB), my house is almost entirely affected. Consequently, cannot continue to live in the house as the remaining space is too small for the whole family which comprises of many members.
Please note that the house I own is a two-storey house; though, I only received compensation for one-storey house from IRC, which means that it is not in line with ADB policy.
I agree to move to the new location and I request proper compensation and a plot o land (7 x 15 meters) in a location which is situated close to town area and which is accessible to school, hospital, road, market, water and electricity.
Phnom Penh, 30 December 2012
(Thumbprint
Phone number:

I,, male,, reside in, Phnom
Penh. I live along the railway track and my number is
My house is affected due to the railway rehabilitation. I have already cut the affected
part of my house; however, I cannot continue to live in the house as the remaining space is too small for the whole family which comprises of many members.
Please note that the compensation provided by the IRC was not proper following the ADB policy as I own a two-storey house.
I agree to move to the new location and I request proper compensation and a plot of land (7 x 15 meters) in a location which is situated close to town area and which is accessible to school, hospital, market.
Phnom Penh, 30 December 2012
(Thumbprint)
Phone number:

I,, female,	, reside in	, Phnom
Penh.		
	Regard to:	
- Special project facili		
- Asian Development	Bank Residence Mission in Cambo	odia
- Representative of IF	RC	
	onal compensation for affected part	t of my house which I
cut 3.5 meters from the cent		
Reason: Due to the railway	rehabilitation, my house () is affected.
Please note that the compe	nsation provided by the IRC was no	ot proper following the
ADB policy as it was not er	nough for me to cut the affected pa	art of my house and it
has not been cut as a resu	ılt. I, therefore, request for addition	nal compensation as I
own a two-storey house and	d I only received compensation for o	one-storey house from
the IRC.		
	Phnom Per	nh, 31 December 2012
		(Thumbprint)
Phone number:		
i none number.		

OSPF has deleted all names and information in this complaint letter at the complainants request to keep their identities confidential.

l,	, female,	, reside in _	<mark>,</mark> Phnom
Penh.			
		Regard to:	
	- Special project facilitato	or (OSPF)	
	- Asian Development Bar	nk Residence Mis	sion in Cambodia
	- Representative of IRC		
<u>Subje</u>	ct: Request for additional	compensation for	or affected part of my house which I
cut 3.5	5 meters from the central I	ine.	
Reaso	on: My house is partially a	ffected due to the	railway rehabilitation.
	- My DMS number is		
	- Please note that the	compensation pr	ovided by the IRC was not proper
follow	ing the ADB policy as it v	vas not enough f	or me to cut the affected part of my
house	e and it has not been o	cut as a result.	I, therefore, request for additional
-		-storey house an	d I only received compensation for
one-st	torey house from the IRC.		
			Phnom Penh, 31 December 2012
			Timom Ferm, 31 December 2012
			(Thumbprint)
Phone	e number:		

I,, male,, reside	in,Phn	om
Penh. I live along the railway track and n	ny DMS number is	
affected part of my house; however, I	e railway rehabilitation. I have already cut cannot continue to live in the house as alle family which comprises of many member	the
Please note that the compensation prov ADB policy as I own a two-storey house.	rided by the IRC was not proper following .	the
	I request proper compensation and a ploten is situated close to town area and which ospital, market.	
	Phnom Penh, 30 December 20)12
	(Thumbpr	int)
Phone number:		

I,, male,, reside in,
Phnom Penh. I live along the railway track and my DMS number is
My house is entirely affected due to the railway rehabilitation. I have already cut the affected part of my house; however, I cannot continue to live in the house as the remaining space is too small for the whole family which comprises of many members.
Please note that the compensation provided by the IRC was not proper following the ADB policy as my house
I agree to move to the new location and I request proper compensation and a plot of land (7 x 15 meters) in a location which is situated close to town area and which is accessible to water, electricity, school, hospital, marketetc.
Phnom Penh, 30 December 2012
(Thumbprint)

Letter of Request

I,, female,, r	eside in		Phnom Penh.
I live along the railway track and more central line. I own a two-storey how storey house only and the amount I, therefore, request for additional completely. According to the ADB with the actual replacement cost.	use; though I once received was no al compensation	e received composit enough for me to pay for the	ensation for one- to cut the house house to be cu
I request that the compensation be made according to the ADB policy.			
		Phnom Penh, 30	December 2012
			(Thumbprint)
		-	
Phone number:			

I,, male,, reside in	, Phnom Penh. I
live along the railway track inand m	ny DMS number is
I once received the compensation for cutting the historey house, the compensation made by the IRC with the ADB policy. I request for additional compensation was not sufficient to cut the house.	vas not proper as it was not in line
I request the ADB to review the compensation mad with the ADB policy. I do not have any objection activity.	-
	Phnom Penh, 30 December 2012
	(Thumbprint)
Phone number:	