

Asian Development Bank (ADB), Accountability Mechanism, Complaint Form
(Add rows or pages, if needed)

A. Choice of function - problem solving or compliance review (Choose one below)

☒ **Special Project Facilitator** for problem solving (Assists people who are directly and materially harmed by specific problems caused, or is likely to be caused, by ADB-assisted projects through informal, flexible, and consensus-based methods with the consent and participation of all parties concerned)









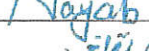



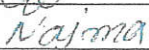
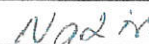
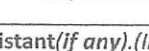
☐ **Compliance Review Panel** for compliance review (Investigates alleged noncompliance by ADB with its operational policies and procedures in any ADB-assisted project in the course of the formulation, processing, or implementation of the project that directly, materially, and adversely affects, or is likely to affect, local people, as well as monitors the implementation of remedial action relates to the harm or likely harm caused by noncompliance)

B. Confidentiality

Do you want your identities to be kept confidential? ☐ Yes ☒ No

C. Complainants (Anonymous complaints will not be accepted. There must be at least two project-affected complainants.)

Name and designation (Mr., Ms., Mrs.)	Signature	Position/ Organization (If any)	Mailing Address	Telephone number (landline/mobile)	E-mail address
1. Habib Haider			Swabi, KPK, MianDheri		
2. Sher Haider			Swabi, KPK, MianDheri		
3. Syed Johar			Swabi, KPK, MianDheri	0316-0964508	
4. Syed Gohar			Swabi, KPK, MianDheri	0316-5645058 0300-5683506	
5. Farman Ali			Swabi, KPK, MianDheri	0300-5683506 0346-9821970	
6. Rohail			Swabi, KPK, MianDheri	0346-9821970	
7. Raheel			Swabi, KPK, MianDheri		
8. Ahmed			Swabi, KPK, MianDheri		

Name and designation (Mr., Ms., Mrs.)	Signature	Position/ Organization (If any)	Mailing Address	Telephone number (landline/mobile)	E-mail address
9.Arsalan			Swabi,KPK,MianDheri	03131907787	
10.Adnan			Swabi,KPK,MianDheri		
11.Zakia Haider			Swabi,KPK,MianDheri		
12.Shazia Haider			Swabi,KPK,MianDheri		
13.Shaheen			Swabi,KPK,MianDheri		
14.kosar			Swabi,KPK,MianDheri		
15.fareeha			Swabi,KPK,MianDheri		
16.shazma			Swabi,KPK,MianDheri		
17.nayab			Swabi,KPK,MianDheri		
18.Nadia			Swabi,KPK,MianDheri		
19.uzma			Swabi,KPK,MianDheri		
20.muneeba			Swabi,KPK,MianDheri		
21.Samreen			Swabi,KPK,MianDheri		
22.Najma			Swabi,KPK,MianDheri		
23.Nazira			Swabi,KPK,MianDheri		

Authorized Representative or Assistant (If any). (Information regarding the representatives, or persons assisting complainants in filing the complaint, will be disclosed, except when they are also complainants and they request confidentiality.)

Complainant represented	Name and designation (Mr., Ms., Mrs.)	Signature	Position/ Organization (If any)	Mailing Address	Telephone number (landline/mobile)	E-mail address
	GASTAR	one of	Owner of Land		0300-5683506	

D. Project

Name	Pehur high level canal extension Project
Location	SWABI,KPK,Pakistan
Brief description	

E. Complaint:

What direct and material harm has the ADB-assisted project caused, or will likely cause, to the complainants?

1. The pehur high level canal extension project is passing through our agricultural land :

Our family consist of 30 members and our children's which mostly consist of girls are studying in different institutions and all of their expenses are covered by the income of this land. **None of our family members are government employee** all of us all depend on the income of this land. All of our utility bills our health expenses are covered by the crops and vegetables and fruits which we sell out in market.

2. My family is in great stress and in tension about the design and map of the canal as it is passing very close to our homes (approx.: 20 meters) and we don't know what will happen to our families if something happen to canal or due to poor structure of the canal or due to earthquake .If ADB team and professionals see the map of the area it is very clear that there are many alternates available which helps to avoid this high pressure and high volume canal passing near homes, that alternate lands are not contributing more to the crops because there are no water wells and also the fertility of the land is low.

3. The excavation process can also affect the structure of our homes due to vibration and involvement of heavy machinery in the implementation process as this canal is very near to my home.

4. This canal is passing through our land in middle causing the land to divide in to small pieces on both sides of the canal which is of no use to us not now nor in future, Because sir this severely affect our agricultural land which directly affect our children education and our utility bills. This canal when passing through our land it convert our land to triangle shape and in to very small pieces that we don't know how we will bring tractor and other machinery for future cultivation. All of our land is useless to us.

5. We have our own tube well for this land and in case of any emergency how we will provide water to our crops .This tube well will be of no use to us in future if this canal passing our land and thus cost us a lot.

6. As far as I came to know the width required for this canal is 72 ft which is almost 21 meter, During the construction of this canal it will not affect the crops only at 72 ft but it will affect more and more land on the side of canal. It means no crops than what my family and our kids will do? How we will pay all our expenses.

7. The material which will be used for the construction of canal can severely affect the crop production of our land and it can contaminate our land not only during the construction but in future also.

8. As for as we knows this map was initially somewhere else at barren land which was changed to highly rich cultivated land and to near homes.

9. Our family is in tension where we will build our homes for our children's as we are farmers and we don't have that much money to buy land for house constructions, and we cannot build houses near canal as we don't trust the structure.

10. This map is changing from time to time and we don't know why? The finalized map has a Lott of bends and one bend is just next to my home and there can be a Lott of ways that can minimize the bends and can take the canal straight to the desired position.

Have the complainants made prior efforts to solve the problem(s) and issue(s) with the ADB operations department including Resident Mission concerned?

☒ Yes. If YES, please provide the following: when, how, by whom, and with whom the efforts were made. Please describe any response the complainants may have received from or any actions taken by ADB.

We contacted the project team long ago and also other concerned authorities long ago when this project was in initial stage but nothing happen. Just 10 to 15 days ago we came to know that is project is assisted by ADB and I contacted the office here in Pakistan and I am very glad and thankful to ADB team for their prompt action and I appreciate their level of concern and seriousness about my application. They requested the project team to visit the site, they visited the site but same stories and no action. We need ADB professional to visit the site.

I Contacted Mr.Munir and Mr.Asad and I am very thankful to them for their prompt reply

☐ No

F. Optional Information

1. What is the complainants' desired outcome or remedy for the complaint?

As sir I requested we are poor farmers and we don't have other source of income and all of our expenses are covered by the income of this land. All the people in the area are saying that this map was initially somewhere in barren land (not producing more as compared to the land affected by this canal) and was changed to highly cultivated land. There are too much bends in the map and one next to my home and we are in great stress and tension if something happen to canal due to earthquake or due to poor structure what will happen to us?? We need to investigate the issue and map and need to rectify it why it comes to highly fertile land and near to homes. Need to conduct survey in the area that really this map was somewhere else and later on changed? This canal should not affect our land adversely as in current finalized map it crossing our land in middle causing our land to be in triangle shaped which is of no use to us in future nor for construction nor for cultivation.

2. Anything else you would like to add?

We need justice as we are poor farmers and we don't have any approach to anyone .**We need ADB professional to visit the site So the truth and facts should revealed.** we believe that the projects are completed for the benefit or welfare of the people but this project will completely destroy the life of our families. Sir why there are too much bends in small area? Need to investigate this issue also .In the map there are two lines one is blue and other is yellow the blue shows the proposed map and yellow one shows the finalized map and we don't know which one was first proposed. Why there are two proposals

on one map? This map can be turn anywhere to avoid bends and to minimize the length of the canal and why it come long ago up to our land and make a sharp turn here .This can be seen in attached map.

Name of the person who completed this form: _____ Syed Gohar _____

Signature: _____

Date: 13-2-2019

Please send the complaint, by mail, fax, e-mail, or hand delivery, or through any ADB Resident Mission, to the following:

Complaint Receiving Officer (CRO), Accountability Mechanism
ADB Headquarters, 6 ADB Avenue, Mandaluyong City 1550, Philippines,
Telephone number: +63-2-6324444 local 70309, Fax: +63-2-6362086,
E-mail: amcro@adb.org