



Office of the Compliance Review Panel

## Asian Development Bank (ADB), Accountability Mechanism, Complaint Form

(Add rows or pages, if needed)

### A. Choice of function - problem solving or compliance review (Choose one below)

- ☒ **Special Project Facilitator** for problem solving (*Assists people who are directly and materially harmed by specific problems caused, or is likely to be caused, by ADB-assisted projects through informal, flexible, and consensus-based methods with the consent and participation of all parties concerned*)
- ☐ **Compliance Review Panel** for compliance review (*Investigates alleged noncompliance by ADB with its operational policies and procedures in any ADB-assisted project in the course of the formulation, processing, or implementation of the project that directly, materially, and adversely affects, or is likely to affect, local people, as well as monitors the implementation of remedial action relates to the harm or likely harm caused by noncompliance*)

### B. Confidentiality

Do you want your identities to be kept confidential? ☐ Yes ☒ No

### C. Complainants (Anonymous complaints will not be accepted. There must be at least two project-affected complainants.)

Name and designation (Mr., Ms., Mrs.)	Signature	Position/ Organization (If any)	Mailing Address	Telephone number (landline/mobile)	E-mail address

<b>Authorized Representative or Assistant (if any).</b> (Information regarding the representatives, or persons assisting complainants in filing the complaint, will be disclosed, except when they are also complainants and they request confidentiality.)						
Complainant represented	Name and designation (Mr., Ms., Mrs.)	Signature	Position/ Organization (If any)	Mailing Address	Telephone number (landline/mobile)	E-mail address

#### D. Project

Name	<b>Delhi- Meerut RRTS Project</b>
Location	<b>SKK- Jangpura link</b>
Brief description	<b>Elevated viaduct between SKK (Sarai Kale Khan)- Jangpura link originally planned to BY-PASS Siddharth Ext. as per the original project guideline of Indian Railways Line alignment option1. This option is not being followed. Recently a study was conducted by IUT, endorsing line alignment option1 only out of 2 additional options submitted by NCRTC. (Additional options 2 &amp; 3 TRESSPASS an approved DDA colony ,occupancy allotted since 1987-88 onwards.)</b>

#### E. Complaint:

What direct and material harm has the ADB-assisted project caused, or will likely cause, to the complainants? <input checked="" type="checkbox"/> <b>As per annexure enclosed</b>
Have the complainants made prior efforts to solve the problem(s) and issue(s) with the ADB operations department including Resident Mission concerned? <input checked="" type="checkbox"/> <b>Yes.</b> If YES, please provide the following: when, how, by whom, and with whom the efforts were made. Please describe any response the complainants may have received from or any actions taken by ADB. <b>-- In past contacted officials of ADB ,New Delhi office by mail / letters / physical and online meetings/ telephone , etc.</b> <input type="checkbox"/> <b>No</b>

#### F. Optional Information

1. What is the complainants' desired outcome or remedy for the complaint? <b>-- It is humbly requested to strictly follow line alignment option1 as per the original project document of 2018, now backed in Feb2023 by an expert committee, with an unanimous decisions of 5 member. This committee was formed by ADB in consultation with Ministry of Housing and Urban Affairs.</b>  <b>Request following line alignment option1 only</b>
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2. Anything else you would like to add? **NIL**

**Name of the person who completed this form:** \_\_\_\_\_

**Signature:** \_\_\_\_\_

**Date:** 01 Jan2023

Please send the complaint, by mail, fax, e-mail, or hand delivery, or through any ADB Resident Mission, to the following:

**Complaint Receiving Officer (CRO)**, Accountability Mechanism  
ADB Headquarters, 6 ADB Avenue, Mandaluyong City 1550, Philippines,  
Telephone number: +63-2-6324444 local 70309, Fax: +63-2-6362086,  
E-mail: [amcro@adb.org](mailto:amcro@adb.org)

Annexure

## RRTS project Del-Merrut-Del, Reg. Grievances, NCRTC & ADB v / s Residents Siddhartha Extension



**MOHAN LAL AHUJA**

Sun, Dec 31, 2023, 5:26 PM (17 hours ago)

to secyurban, osdut-moud, yogesh.antil, rakhi.biswas, rahulkashyap71, amcro, Kaushal, Llaurito, susen, contactus@ncrtc.in, bcc: me

31st Dec., 23      CONFIDENTIAL

Dear sirs,

As a resident of Siddhartha Extension, I am deeply pained to highlight some of unfortunate events, while tackling issues of residents by the elite PSU - NCRTC, in a project and to deal with the residents of Siddhartha Extension. Besides it also demonstrates, misuse of blanket authority vested to the PSU by the honorable ministry, MoHUA.

Hope, all receiptants of this mail are well aware of delebrations and the ongoing struggle of the residents of Siddhartha Extension. I, a resident, stakeholder and 79 yrs old senior resident, express my feelings with a heavy heart, when I stand with my fellows residents, to say:

1. Honorable Ministry's decision to appoint IUT, to conduct an independent study was a wise decision. However it met with a worst fate, when Expert committee recommendations of the Institute were turned down by the officials of the ministry, within a month of submission of report by IUT. All this transpired in closed chambers and in consultation with PSU and ADB. At no stage before or after the appointment of IUT and the expert committee, residents were ever informed of any such happening of conducting a study cum survey by experts, appointed by the ministry. The Report document of February 2023, remained secretive till it got leaked in October 23 from the safe custody and reached some of the residents.

It is quite pertinent that there was a delebrate and hatched conspiracy between the officials of Ministry, the PSU and the ADB.

2. Why a study which was ordered to a committee of 5 members, well qualified and highly experienced in respective field, MoHUA turn it down within a month of its report publication. An important and unanimous decision of experts, what makes the ministry to dump this study, is a cruel joke played on the expert committee members. It was also an attempt, aimed to bring down the concerns of the residents.

3. Even the project formulators, the Ministry of Railways were not spared whose original alignment option 1, recommend during 2018 stands dumped.



4. Fact remains that IUT committee upheld the only alignment Option 1, the recommendations of Ministry of Railways, ignoring other options of PSU.

5. As true guides, the experts also suggested, methodology to be adopted and its updation by citing 3 examples.

ADB

It is also a matter of concern that why and what role ADB officials played, to agree by aligning themselves with an ordinary approach, supporting the undesired interference of PSU, in selection of line alignment.

In addition there are studies to formulate E I A document where ADB is proactive. Such studies were earlier conducted by ADB's authorised agencies viz

--Infer developers  
--Ayesa. Italfer J V etc.

It may be noted that IN PAST, every time a document like EIA was prepared by NCRTC, residents requested the PSU to back it up, by providing copy of the original study document of the agency, appointed to conduct the study. The requests of the residents were always ignored. Frankly one can sense in it, a guilt of the PSU. Every time they framed such document they used adoptive tactics and the strategy. This is totally unfair, played on the residents and well supported by ADB.

The recent study of IUT is best example, exposing all such acts to downplay the residents who are genuine stake holders.

However residents have chosen a fight to protect themselves on a belief to place facts. Please co-operate to provide us copies of studies conducted by agencies, with a prospective of gaining inputs, used in strengthening the EIA document. This document shall be very helpful to write a new writ petition to honourable Supreme court.

I also apologise for hurting the sentiment of any individual or an organisation named above.

WISHING ALL OF YOU, SEASONS GREETINGS AND A HAPPY NEW YEAR.

Thanks and regards

To  
Ministry of Housing and Urban Affairs and their officials